

## Pocketful Fintech Capital Private Limited

### Escalation Matrix for Investor Grievance Redressal Mechanism

Details of	Contact Person	Address	Contact No.	Email ID	Working Hours
Customer Care	Ms. Nisha	C-3, Okhla Industrial Area, Phase 1, New Delhi - 110020	011-42022281	legal@pocketful.in	Mon – Fri 10:30 a.m. to 06.00 P.M.
Head of Customer Care	Mr. Rushikesh Borade	C-3, Okhla Industrial Area, Phase 1, New Delhi – 110020	011-42022265	rushikesh@pocketful.in	Mon – Fri 10:30 a.m. to 06.00 P.M.
Compliance Officer	Mr. Randhir Choudhary	C-3, Okhla Industrial Area, Phase 1, New Delhi – 110020	011-42022226	randhir@pocketful.in	Mon – Fri 10:30 a.m. to 06.00 P.M.
CEO	Mr. Sarvam Goel	C-3, Okhla Industrial Area, Phase 1, New Delhi – 110020	011-42022277	sarvam@pocketful.in	Mon – Fri 10:30 a.m. to 06.00 P.M.

*In absence of response/complaint not addressed to your satisfaction, you may lodge a complaint with –*

**SEBI at** <https://scores.sebi.gov.in/>

#### **Or Exchange(s) at**

**NSE :** <https://investorhelpline.nseindia.com/NICEPLUS/>

**BSE :** <https://bsecrs.bseindia.com/ecomplaint/frmInvestorHome.aspx>

**MCX :** <https://www.mcxindia.com/Investor-Services>

#### **Or Depository at**

**CDSL :** <https://www.cdslindia.com/eservices/footer/grievances>

*Please quote complaint Ref No. while raising your complaint at SEBI SCORES/Exchange portal/ Depository portal.*