Pocketful Fintech Capital Private Limited

Escalation Matrix for Investor Grievance Redressal Mechanism

Details of	Contact Person	Address	Contact No.	Email ID	Working Hours
Customer Care	Ms. Nisha	C-3, Okhla Industrial Area, Phase 1, New Delhi - 110020	+91 9217354585	legal@pocketful.in	Mon – Fri 10:30 a.m. to 06.00 P.M.
Head of Customer Care	Mr. Jignesh Pandey	C-3, Okhla Industrial Area, Phase 1, New Delhi - 110020	+91 11 4902 2265	jigneshpandey@pacefin.in	Mon – Fri 10:30 a.m. to 06.00 P.M.
Compliance Officer	Mr. Randhir Kumar Chaudhari	C-3, Okhla Industrial Area, Phase 1, New Delhi - 110020	011-49022226	randhir@pocketful.in	Mon – Fri 10:30 a.m. to 06.00 P.M.
CEO	Mr. Prateek Singh	C-3, Okhla Industrial Area, Phase 1, New Delhi - 110020	011-49022277	prateek@pocketful.in	Mon – Fri 10:30 a.m. to 06.00 P.M.

In absence of response/complaint not addressed to your satisfaction, you may lodge a complaint with –

SEBI at https://scores.sebi.gov.in/

Or Exchange(s) at

NSE : https://investorhelpline.nseindia.com/NICEPLUS/
BSE : https://bsecrs.bseindia.com/ecomplaint/frmInvestorHome.aspx
MCX : https://www.mcxindia.com/Investor-Services

Or Depository at

CDSL : https://www.cdslindia.com/eservices/footer/grievances

Please quote complaint Ref No. while raising your complaint at SEBI SCORES/Exchange portal/ Depository portal.